

## ATTENTION QUICKBOOKS, QUICKEN AND MINT USERS

Lisbon Community FCU is migrating to a new online and mobile banking system during the week of October 31/November 1, 2020. This upgrade will cause a disruption in access to your accounts with QuickBooks or Quicken software, so please take action to ensure a smooth transition. Conversion instructions are available below.

The conversion instructions reference two Action Dates. Please use the dates provided below:

1<sup>st</sup> Action Date: [Friday, October 30, 2020 by 6:00PM](#)

A data file backup and a final transaction download should be completed by this date. Please make sure to complete the final download before this date since transaction history will not be available for prior transactions after the upgrade.

2<sup>nd</sup> Action Date: [Monday, November 2, 2020 after 9AM](#)

You will need to reenroll in home banking to ensure that you get your current Quicken or QuickBooks accounts set up with the new online banking credentials.

**Intuit aggregation services may be interrupted for up to 3-5 business days after the conversion.** Users are encouraged to download a QFX/QBO file prior to this outage. The following services will not work during the outage:

- Quicken Win/Mac Express Web Connect*
- QuickBooks Online Express Web Connect*
- Mint*

Please carefully review your downloaded transactions after completing the migration instructions to ensure no transactions were duplicated or missed on the register.

If you have any questions, please contact us at 207-353-4144